SophIQ - Withdrawal / Refund Request Form

BeEasy Consulting S.r.l.s. - Viale Filippo Strozzi, 30 - 50129 Firenze (FI), Italy - info@beeasyconsulting.com

Use this form to notify BeEasy of a withdrawal or refund request concerning a physical SophIQ book purchased through the BeEasy website. This form does not limit any mandatory consumer rights.

Order reference	
Order date	
Date received	
Customer name / company	
Email used for the order	
Book title	
Quantity	
Reason (optional for statutory withdrawal)	

Request type

■ Withdrawal within the applicable statutory period ■ Damaged / defective book ■ Incorrect item ■ Other

Return information

Return tracking / proof of dispatch (if already available): _____

Preferred refund method

Refunds will normally be made using the same payment method used for the original transaction, unless another method is expressly agreed. If a bank transfer is agreed because the original payment method cannot be used, complete the optional fields below.

IBAN (optional)	
Account holder (optional)	

Declaration

I notify BeEasy Consulting S.r.l.s. of the request indicated above and confirm that the information provided is accurate. I understand that return shipping costs may be borne by the customer where permitted by law and properly disclosed before purchase, while defective or incorrectly supplied goods are handled under the applicable legal guarantee and merchant obligations.

Date: _____ Signature: _____

Send the completed form to info@beeasyconsulting.com. BeEasy may request additional information reasonably necessary to identify the order and process the request.